

WE SUPPORT LTC/PAC RECOVERY FROM THE COVID-19 PANDEMIC

REIMBURSEMENT

• Ensured Provider Relief Funds went to LTC/PAC providers.

WORKFORCE

- Developed resources and guidance for members to address staff retention, including online training to help reduce burnout and increase retention.
- Created model state legislation to address staffing agency regulation.
- Worked with 17 states that received CMS-approval to extend the training and certification of nurse aides waiver, allowing more time for temporary nurse aides to become fully certified.
- Expanded opportunities for provider-run CNA training programs.

REGULATORY & CLINICAL

- Ensured LTC remains a priority for and has access to vaccines.
 - Worked with White House and HHS on booster availability & distribution.
 - Organized town halls for members with Administration officials.
- Ensured extension of Public Health Emergency through the end of 2022.
- Developed resources and guidance for members to combat the continued spread and outbreaks of COVID-19.
- Attained relief from COVID-19 regulatory and/or reporting burdens as cases and risk declined.

WE IMPROVE THE QUALITY OF CARE-DOING THE RIGHT THING, IN THE RIGHT WAY

- Supported Assisted Living providers in ongoing care of individuals with a higher acuity.
- Worked with AL providers to evaluate organizational strengths and opportunities, identify critical operational systems to increase profitability, quality, and resiliency.
- Proactively promoted AHCA/NCAL's **Care for Our Seniors** reform agenda with Administration and Congress.
- Advocated for changes in survey process that adopts a shared responsibility and reflects core practices and principles of "doing the right thing in the right way".
- Defended against unfunded federal mandates.
- Recognized more than 200 providers for quality improvement through the National Quality Award Program.

Record Number of Member Facilities

14,571

Maintained Current Total Membership Bed Count

1,076,102

NCAL

Record Number of Member Facilities

4,154

Maintained Current Total Membership Bed Count

279,304

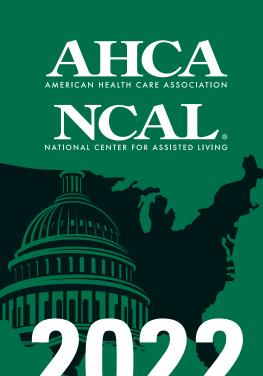
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WE ENSURE THE ECONOMIC HEALTH OF THE SECTOR

- Defended sector on the Hill from Medicaid and Medicare cuts.
- Created broad coalitions to support and advance our Medicaid reform agenda.
- Ensured final PDPM payment rule includes only policies that support the sector.
 - Orchestrated a grassroots campaign and through member participation, CMS reversed a proposed Medicare cut to nursing homes.

WE ARE A STRONG ORGANIZATION

 Developed and implemented strategies to promote diversity, equity, and inclusion in the sector



ANNUAL REPORT

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